



Prices & Conditions

FASTVIEWER PRICE LIST

FastViewer Instant Meeting

Presentations, Conferences and Online-Meetings

The complete solution for interactive meetings, conferences, trainings and collaboration via Internet.

- **Desktop-Sharing with up to 100 active participants per room**
- **Customizable & adaptable**
- **Option of adding Remote-Clients for remote control**
- **Inclusive personal customer portal**

The moderator module can be used on any number of PCs with any number of users. It is thus neither bounded to a workstation nor to a specific user.

One room is equal to one meeting. In order to start several parallel meetings, a corresponding number of rooms is necessary.

[Download Instant Meeting Brochure](#)

| PURCHASE | RENTAL | PREPAID |
|---|---|---|
| 1 room 979.– EUR¹ | 1 room 38.– EUR / Month² | Unlimited rooms 90.– EUR / 600 Min.³ |
| From 2 rooms (each) 685.30 EUR¹ | From 2 rooms (each) 26.60 EUR / Month² | Prepaid account manually or automatically rechargeable. |
| Additional Remote-Client 14.– EUR¹ | Additional Remote-Client 0.60 EUR / Month² | |
| ▶ Get your free trial here ◀ | | |

SESSION MANAGEMENT

- Invitation function
- Session scheduler
- List of participants
- Session recording
- Personal customer portal access
- Smart Loader

SCREEN AND FILE SHARING

- Remote control
- Change viewing direction
- Presenter selectable
- Application selection
- File board
- File synchronization

COMMUNICATION

- Chat
- Video
- VoIP
- Telephone conference
- Whiteboard
- Automatic language adaptation



FastViewer Secure Advisor

Remote Maintenance and Support

The complete solution for spontaneous and scheduled support sessions without any installation or configuration and remote control of unattended computers or entire networks.

- **Adhoc-Support with up to 2 participants per room**
- **Unattended remote control incl. 100 Remote-Clients per room**
- **Additional Remote-Clients separate available**
- **Customizable & adaptable**
- **Inclusive personal customer portal**

The moderator module can be used on any number of PCs with any number of users. One room is equal to one support session. In order to start several parallel support sessions, a corresponding number of rooms is necessary.

[Download Secure Advisor Brochure](#)

| PURCHASE | RENTAL | PREPAID |
|---|---|---|
| 1 room 979.– EUR¹ | 1 room 38.– EUR / Month² | Unlimited rooms 90.– EUR / 600 Min.³ |
| From 2 rooms (each) 685.30 EUR¹ | From 2 rooms (each) 26.60 EUR / Month² | Prepaid account manually or automatically rechargeable. |
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REMOTE MAINTENANCE

- Terminal Server Sessions
 - Client Auto-Update
 - Port-Mapper
 - System Information
 - Computer Management^R
 - Remote Reboot^R
 - RDP Access^R
 - Remote Printing^R
- ^R This option is only available when using the remote clients

COMMUNICATION

- Chat
- Video
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FastViewer Server

All of our solutions communicate using secure encryption technology via our data centers of the FastViewer Cloud. Choose whether you want to use the Cloud server worldwide, within Europe or exclusively the German Cloud server.

Alternatively, you can also operate your own FastViewer server.

The in-house server option can be integrated into your IT-infrastructure. It works independently of the FastViewer cloud server environment. We also offer a multi-tenant server which allows to run independent licenses for several customers on the same (ASP) server instance.

| FASTVIEWER SERVER | FASTVIEWER ASP-SERVER (Tenant server) |
|---|---|
| Each server 759.– EUR | Each server 1,639.– EUR |
| Plus 15% of list price per year (mandatory) software support and maintenance contract ¹ | Plus 15% of list price per year (mandatory) software support and maintenance contract ¹ |

Individual Solutions & Integration

Integrate Instant Meeting or Secure Advisor into your existing website or application. By using interfaces such as ASP, XML-RPC and COM you can optimize the service offered on your website as well as expand your own application.

For more information, don't hesitate to contact us.



The FastViewer Modules – Anytime and everywhere

MODERATOR MODULE

With the moderator module you start the FastViewer session. Depending on the scope of your license, you can start a presentation or conference, conduct a spontaneous remote maintenance session or access a remote client. The moderator module can be used on any number of PCs with any number of users. You can customize the moderator module and the Sidebar to your Corporate Design in the customer portal.

CLIENT MODULE

The client module enables your session partners to participate in FastViewer sessions. It is free of charge and can be provided on your web server.

You and your customers can also [download](#) the client module from our website.

You can customize the client module to your Corporate Design in the customer portal.

MOBILE CLIENT

You can participate in a session with your mobile device such as iPhone, iPad or Android device. Just download the App from [Apples App-Store](#) or [Google-Play Store](#) for free.

WEB CLIENT

The web client (free of charge) enables you to participate in FastViewer sessions via any current web browser, regardless of the operating system. Join sessions without any installation.

You can see the screen and the webcam videos of your session partners and can communicate with them via chat and telephone conference.

REMOTE CLIENT

With the remote client, you can access unattended computers. This requires the remote client to be installed as a service on the relevant PCs. You can then access such PCs at any time via the moderator module.

This solution is ideal for accessing the server and for the remote maintenance of user PCs during and outside business hours.

PREPAID PACKAGE

The prepaid minute's package permits as many parallel sessions as required. The duration of use is charged at intervals of one minute (possibly per session). Active sessions are not interrupted even if the prepaid quota is used up.

You can check and refill your account by purchasing credits via the personal customer portal. Credits are activated immediately and you will then receive an invoice for the top up. The minute quota is valid indefinitely.

Terms and conditions for Purchase, Rental & Prepaid versions

SOFTWARE SUPPORT & MAINTENANCE SERVICE

¹ **Purchase:** The software support and maintenance contract is mandatory for the first year. The annually maintenance fee is 15% of the license list price. The main maturity of the contract is the 1st of the following month of the initial order.

License extension: The existing software support and maintenance contract increases to the next main maturity date and will be invoiced pro rata for the additionally purchased licenses, beginning 1st of the following month of the subsequent order.

Auto renewal for another 12 months period with a three months notice before the end of the contract.

You can download the contract from your personal customer portal.

² **Rental:** The minimum term of contract is 12 months. Auto renewal for another 12 months period with a three months notice before the end of the contract.

The software support and maintenance services are included – no extra costs.

³ **Prepaid:** Minimum charging interval is 10 hours. The software support and maintenance services are included – no extra costs.

SCOPE OF SOFTWARE SUPPORT & MAINTENANCE CONTRACT

The following services are guaranteed:

- Worldwide availability of the high secure FastViewer server infrastructure (not by using a own server solution)
- Deployment of the latest updates and upgrades via [customer portal](#)
- referred support- and hotline service
- during the business hours Monday to Friday von 9 am - 5 pm CET (except for German federal holidays)
- Information service (via e-mail or phone)

All prices in are in Euro, excluding the legally applicable VAT. All rights with regard to errors, printing errors and changes are reserved.



Contact FastViewer

You are not sure which solution is the right one for you or would you like have a personal consultation? We are always at your disposal by phone, e-mail or chat.

Contact us and start your first online meeting together with our friendly staff.

FastViewer Germany

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D - 92318 Neumarkt

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fax: +49 (9181) 509 56 - 29
e-mail: info@fastviewer.com

For further information regarding our solutions, please visit

www.fastviewer.com

Technical Support

For technical support, please contact our support hotline:

phone: +49 (9181) 509 56 - 28
e-Mail: support@fastviewer.com

