

Online Meetings and Remote Support. Secure & Easy.



Real-time Communication

Time is money – A phrase you have certainly heard before. We are going one step further, by saying that saving time with the FastViewer solution will not only protect your wallet, but also contribute dramatically to your comfort and well-being.

The FastViewer solution enables collaborative, instant and worldwide communication in real time. Visiting customers can be costly and time consuming – with FastViewer, these meetings become more enjoyable and productive for both you and your business.

Save time and money with FastViewer!



Flexibility

- Instant and direct communication
- Can be used anywhere and anytime
- Easy to learn & operate
- No installation – no residue
- Outlook plug-in / Invite feature



Security

- 256 bit AES encryption
- User authorization and user management
- Choice of server location
- Certified by OPDV and Fiducia



Customisation

- Choose which application to share
- Adapt texts, settings, features and design of the solution
- Ability to host the solution in house
- Integration options via XML-RPC
- Individual integration solutions available



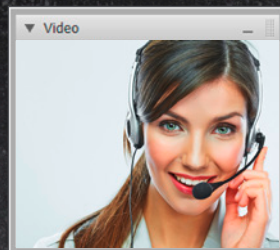
Our Solution at a Glance

FastViewer is a powerful collaboration tool that allows you to work more productively by giving you more flexibility to optimize your daily work.

Would you like to take a closer look at our innovative solution? If so, download our free trial and try FastViewer for 30 days without any functional limitations.

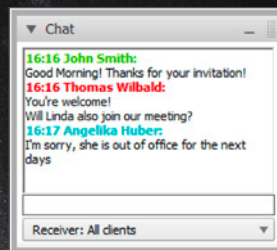
Do you have any questions?
We will be happy to help:

Phone: **+49 9181 50956-0**
E-mail: **info@fastviewer.com**



Video / My Video

With the video functionality you can see your colleagues/clients and also transmit your own video stream, thus making the meeting more personable.

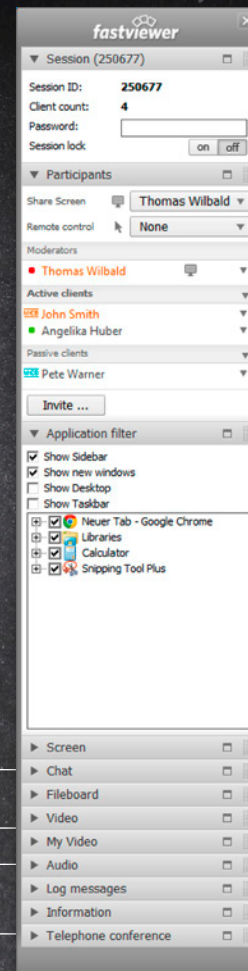


Chat

Make yourself heard via short messages to one or to all participants. This is a very practical and efficient way of communicating, especially with large numbers of participants.

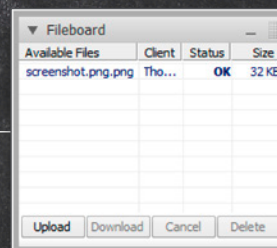
Telephone Conference / Audio

Any number of participants can dial into your conference quickly and easily via land lines, cell phones, or VoIP. You can manage speakers and mute participants and record both the video and audio at a touch of a button.



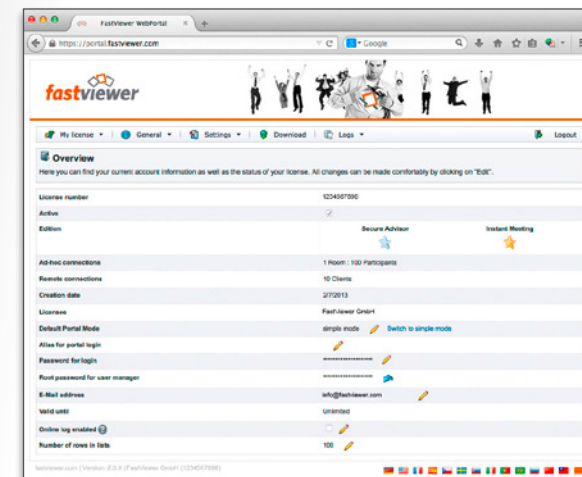
User Management

You can choose which participants actively participate in the meeting, appoint moderators, mute participants, swap screens that are being displayed and assign control rights.



File Storage

Using the file storage functionality, you can effortlessly share even large documents, pictures and files, easily and securely.



Your Personal Customer Portal

Your license will give you access to your personal customer portal, where you will find all relevant information on your license, your log, helpful documents, as well as the latest version of the FastViewer modules.

You can also adapt these modules via your portal to suit your specific requirements.

Instant Meeting

Whether you are in an online meeting, interactive web conference, or online training – Instant Meeting is the perfect solution for any kind of online collaboration.

Invite up to 100 participants to work on new business strategies, come to an agreement on budget matters, or hold webinars wherever you are. No need for long journeys to your customers and partners – we give you the most precious thing of all: time.

Hold web meetings that make everyone feel as if they are sitting at the same table – you can see and hear one another and can work on and share documents at the same time.



Capabilities

- Video transmission and chat
- Telephone conferences and VoIP
- Meeting & webinar manager
- Interactive whiteboard
- Secure data transfer
- Moderator selection and user authorization
- Selection of applications
- Participation via browser
- Mobile app for Android & iOS
- Comprehensive module setting options
- Conference recording
- Recording via online log
- Option to integrate survey tool
- And much, much more...



Personal Consulting

We will be happy to conduct a live demonstration of our solution and to show you step-by-step how to use Instant Meeting for fast, secure, and effective online communication with your colleagues and customers!

You are welcome to try out FastViewer for 30 days – free of charge and without any obligation. Our solution is available as a prepaid, rental, or purchase version.

Secure Advisor

Are you familiar with this situation? You are trying to remotely diagnose and resolve the problem of a customer. Just imagine if you could actually see what your customer is trying to describe.

Secure Advisor is the answer! Via remote access, you not only have the ability to look at your customer's screen, but can also take control of it and fix a problem on the spot.

With a variety of useful features, this solution will allow you to take control of both attended and unattended computers and fix issues quickly and efficiently.



Capabilities

Our remote maintenance and remote support solution Secure Advisor is a true all-rounder that includes all the features of FastViewer Instant Meeting. To provide the most efficient support, the number of participants is restricted to the moderator and two more persons.

Additionally, Secure Advisor offers the following useful remote maintenance capabilities:

- Remote control of unattended computers via remote clients (100 clients per room included)
- Folder management and synchronization
- Data exchange via drag & drop
- Automatic generation of log files (after activation)
- Tamper-proof conference recording
- Easy transfer of key combinations



Try FastViewer

Just like Instant Meeting, Secure Advisor can be downloaded and tested as a free trial version for 30 days and is available as a prepaid, rental, or purchase version.



Download the trial version:
fastviewer.com/en/test

Security & Server Solutions

The security of your data and connections is a priority to FastViewer. Thanks to the 256 Bit AES End-to-End encryption and our servers in high security data centers, we can offer you the highest security standards.

With our server solution you also have the option to host all of your online communication with your partners and customers on your own system and thus benefit from an entirely independent operation.

Of course we are happy to support you in the setup, operation, and maintenance of your own FastViewer servers.



Your Customer Portal

With the FastViewer customer portal you have the ability to adjust every little detail. Whether you want to customise the FastViewer solution to match your corporate design or simply wish to pre-configure modules – anything is possible.

Your customer portal offers extensive configuration settings to meet all conceivable requirements and is included with every license. Features, presentation options and text – it's all up to you!



Seamless Integration

With the existing interfaces you can easily integrate FastViewer into your applications, CRM systems, or Office programs. This enables you to be with your customers and colleagues even faster.



Become a FastViewer Partner

If you are already working with FastViewer and are happy to recommend our solution to your customers, please sign up to our Partner Program allowing you to earn money from every single recommendation at the same time as offering your customers added value.

Alternatively, join our Affiliate Program, just place a link on your web page and benefit from every order that is placed.

Please feel free to contact us with any questions you might have. We look forward to working with you!



Customer References

»We were looking for a solution that offered a flexible license model, an excellent technical connection, competent support and assistance, as well as a TÜV SÜD certification and AES security encryption, and all of this topped off by an excellent price/performance ratio. We conducted a comprehensive evaluation of different software programs by different providers and ultimately decided to go with the system by FastViewer, which offered even more.«

– Helmut Walz, Team Leader of Hotline and Support, RIB Deutschland GmbH

»FastViewer, the leader in web conferences, is the perfect partner for us. Thanks to this collaboration, the users of our Unified Communications Solutions can start web and video conferences with just one click.«

– Jan Hickisch, Unify GmbH & Co. KG

»The FastViewer solution offers a great degree of flexibility. We can enhance the system itself as well as the FastViewer products we have deployed and can constantly adjust them to our needs.«

– Manfred Meinzer, Authorized Representative and Head of IT Infrastructure, Schleupen AG

»Primarily, we were looking for a product offering a good price/performance ratio, an easy scalability option for the number of users, a reliable and simple connection to our customers, as well as a competent and German-speaking support staff. After evaluating three different software products by looking at their advantages and disadvantages, we knew our new solution was the one by FastViewer. An additional benefit is the possibility to easily plan and implement webinars with FastViewer.«

– Sadri Tatarevic, Head of Support Division, azeti Networks AG

»The requirements concerning data protection and data security [...] are extremely high. [...] This is why we decided to offer our customers the FastViewer solution from now on. FastViewer, based in Neumarkt, Bavaria, guarantees data protection and data security according to German and European standards. The certification by BISG quality assurance and by TÜV-SÜD as well as the approval of FastViewer for use on workstations in financial institutions by FIDUCIA AG guarantees the clients of windata GmbH & Co.KG the required security and reliability.«

– Michael Rudhart, CEO, windata GmbH & Co. KG

»With this presentation technology we are providing our customers with a great degree of flexibility and are minimizing their logistic efforts.«

– Dirk Wagener, Managing Director Sales and Marketing, Mercateo AG

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